



Field Service Management

Quickly Create Service Orders | Schedule and Dispatch Equipment and Crews
Know Where Your Equipment and Tools Are | Maximize Uptime With ofsERP Maintenance

PARTIAL FEATURES LIST:

- Utilize ofsERP® Service Orders' functionality to schedule services to be performed in the field.
- Reserve equipment, consumables, and personnel.
- Stop leaking revenue from service fees (mileage, transportation, subsistence, environmental fees, etc.) accidentally forgotten to be added at time of invoice.
- Utilize multiple different pricing models to match the contract.
- Easily create field tickets from the service order, or initiate field tickets in the field.
- Record job information from the field tickets, with images and signatures.
- Know the profitability of each job.
- Bundle equipment in packages with other equipment, tools, consumables, and labor.
- Deploy (or return) all resources on the same day or as needed throughout the job.

Deliver Exceptional Services

- Service orders may be scheduled to last for a day, for months, or longer, and may be invoiced at once, or as needed throughout the job.
- Create different invoice formats for different job types, division, customers, etc.
- Assure accuracy and experience ease-of-use with convenient "un-do" features.
- Reserve the type of equipment and personnel (if desired) and select the specific ID at the time of deployment.
- Use automatically updating dashboards or job boards vs. whiteboards and spreadsheets.
- Maintain a complete history of all equipment, consumables, and personnel used to perform service.
- Swap out equipment, crews, personnel, consumables.
- Upload invoicing information to customer portals, Open Invoice, etc.
- ... and much more.